Rules and FAQs

- Are lifejackets allowed?
 - ALL flotation devices are NOT allowed. This includes:
 - Lifejackets/ puddlejumpers
 - Inflatables
 - Noodles
 - Suits with built-in flotation
 - o Why?
 - This creates a liability on the municipality.
 - They provide a false sense of security for both the child and parent.
 - Our zero-depth entry allows for a child of any size to touch.
 - Without floatation devices, parents will stay with their child.
 - Inflatables are easily punctured and noodles can be easily lost.
 - If one patron is allowed a flotation device, then everyone must be allowed one and not all patrons have safe/approved equipment.
- Are we allowed to carry in food and beverages?
 - o Yes, carry-ins are allowed.
 - No glass or alcohol.
 - ALL food must be eaten in concession area.
 - Only capped drinks can be on the pool deck.
- How old can my child be in the water alone?
 - Children 7 and under must be accompanied by someone 16 or older in the water.
- Do you have a swim test?
 - Yes, all patrons 18 and under must take the swim test in order to swim in the lap or deep areas, diving board and drop slide.
 - Swim down and back (50 yds) using front crawl/freestyle
 - Arms must come out of water the entire way
 - Legs must remain on top of water
 - Face does NOT need to go in
 - Decision is up to the guard's discretion
 - Why do you have a swim test and why 18?
 - To ensure that every patron in the area past the lap lane can swim even when tired
 - 18 years old is the age when a person in Wisconsin becomes a legal adult and can make their own decisions.

- What are the rules about going down the slide alone?
 - o Patrons need to either be 3.5 feet tall or pass the swim test
 - If they do not pass one of the above two conditions, they need to ride with someone 16 years or older.
- Are mermaid tails allowed?
 - o No, mermaid tails are not allowed at our facility.
- Can we bring our own toys?
 - o Yes, you can bring your own toys if they are not flotation devices.
- Do I need to pay even if I don't swim?
 - Only patrons 65 and older who do not swim get free admission. All others still need to pay the daily admission price.
- Can I get a refund if it storms and the pool closes?
 - We do not provide refunds to anyone, regardless of time of entry.
 - We are not authorized to do so at this facility.